

10 Questions To Ask Before Buying a Toner Cartridge Online

You can find this blog online here:

<https://www.cartridgeworld.com/10-questions-to-ask-before-buying-a-toner-cartridge-online/>

Sometimes the euphoria of getting a good deal online can quickly come to a grinding halt the moment you have an issue. We listened to many of our customers who had previously purchased ink jet and laser toner cartridges online and here's what they told us:

Common Online Toner Purchase Issues

- Toner cartridge was never delivered
- Toner delivery was delayed
- Toner cartridge was defective or poor quality
- The wrong toner cartridge was arrived
- No local person to speak to for support if required

Even online giant Amazon.com recently had an article written about [upset online buyers](#) who complained about never receiving their products. As it turned out, it wasn't Amazon's fault but rather a fly-by-night vendor that simply took people's money with no intention of fulfilling their order.

You just never know.

Have you had issues buying toner online? Recently we've enjoyed an increase in business customers sourcing their ink jet and laser toner cartridges from their local Cartridge World store or buying them through our EASY ORDER online system. Our business clients tell us buying online from us is easy and they appreciate the peace of mind knowing they'll receive our premium quality toner products quickly and delivered to their door at no charge. This seems to be contrary to what appears to be a wave of poor experiences when people elect to buy their toner off local websites and many of the more reputable online "etailers".

To help you avoid issues buying your next toner cartridge online, here's a list of ten questions we suggest you ask before you give them your money:

1. [How can I be assured of the quality](#) of the cartridge?
2. What if I don't get what I ordered?
3. What if the toner never arrives?
4. [Is the cartridge IP compliant?](#)
5. [Are there any](#) hidden fees such as shipping?
6. What is the product warranty?
7. What is the return process?
8. Do they [recycle empty cartridges](#)?
9. How long will delivery take?
10. Can you speak to someone local if you have an issue?

To provide online buyers with a path to recourse, popular website www.cnet.com put out these words of advice on how to complain about a negative online purchasing experience:

“When a Web vendor fails to live up to its promises about product delivery and availability, your best bet may be to register your complaint with the Federal Trade Commission or other third party rather than seeking redress directly from the company.”

-Cnet.com

The way you order your toner is up to you. Providing free and timely delivery of our premium quality ink jet and laser printer cartridges is what we do. That’s why we hope these questions help you avoid online toner purchasing issues next time your printer runs out of toner.

Rick’s Tips:

- Learn the issues associated with buying online :
 - Poor Quality
 - Delivery Problems
 - Lack Of Personal Support
- This educational content will help your Easy Order System & will make customers reconsider online options like Amazon